

WARRANTY

Steam-Whirl Products warrants its products to be free of defects in workmanship and material, under normal use and maintenance, for a period of (6) years from the date of original purchase.

Steam-Whirl Products liability under this warranty shall be limited to repair or replacement of products that have been determined to be defective in either materials or workmanship by an agent or representative of Steam-Whirl Products. If repair or replacement cannot be made on the premises by such agent or representative then the product should be sent to the service facility.

Technical Service
STEAM-WHIRL PRODUCTS
3775 W Teco Ave #5
Las Vegas, NV 89118-6827
800-232-7832

Products being sent to the service facility need to have prior approval and an RMA # (RETURNED MERCHANDISE AUTHORIZATION #) assigned. The products are to be packed in a well padded box, include RMA #, name, return address and daytime phone number along with a short description of problems. Mail or ship the unit, prepaid, to the above address.

If the product is returned for a defect other than in materials or workmanship a reasonable charge will be made for parts, labor and shipping.

This warranty shall be void and/or does not cover the following:

- 1) Charges for parts or labor incurred before delivery of product to the address above.
- 2) Any damage or defect caused by the installer, service company, user or any other person.
- 3) Installation is not in accordance with the installation instructions provided with the product and/or installation by a person other than a licensed electrician or plumber.
- 4) Deterioration due to normal wear and tear.
- 5) Misuse, accident, incorrect operation, lack of proper maintenance, acts of God.
- 6) Chemical corrosion.
- 7) Alteration of product in any way.
- 8) Exposure to outside weather conditions or temperatures.
- 9) Contact shows evidence of short circuit.
- 10) Damage incurred in transit. The user or installer must examine the product immediately on delivery, before installation and report any damage to the carrier and the seller.
- 11) Shipping costs to or from warranty service facility unless required by applicable law.
- 12) Repair or replacement of any installation materials including, but not limited to, tiles, marble, etc or costs relating to obtaining access for repair, removal or reinstallation of the product or a replacement product.

It is the responsibility of the user, installer or contractor to provide access for service and removal of the product, if necessary. Steam-Whirl Products is not responsible for any costs relating to accessing the product or its removal.

The dealer, distributor and/or installer is responsible for knowing the applicable building codes and the dealer and/or distributor should notify the installer of same or confirm that the installer is aware of the applicable building codes. Building codes vary from location to location and Steam-Whirl Products cannot be responsible for knowledge of such codes.

No other company or person has any authority to make any warranties or representations concerning Steam-Whirl Products or the products. Accordingly, Steam-Whirl Products is not responsible for any such warranties or representations.

Steam-Whirl Products has not made and does not make any warranty, either expressed or implied, about the condition, merchantability, design or operation of the product or its fitness for any particular use or purpose, or the quality of the materials or workmanship in the product or any other representation or warranty beyond the terms of this warranty

Steam-Whirl Products shall not be liable for the user's incidental or consequential damages. User acknowledges that the price of the product would be higher if Steam-Whirl Products were liable for consequential or incidental damages.

Some states do not allow the exclusion or limitation, in whole or in part, of warranties or the exclusion of consequential or incidental damages, therefore the above limitation or exclusions may not be applicable to you.

Steam-Whirl Products warranty obligation shall be discharged upon tender of repair or replacement. User's refusal to accept the tender terminates Steam-Whirl Products' warranty obligation.

LISTED 16K3
STEAMBATH
EQUIPMENT



FOR TECHNICAL ASSISTANCE CALL: 800-232-7832
E-MAIL: techsupport@steam-whirl.com